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FEATURES & UPDATES

New Canvas Features & Updates

- New Gradebook Design Coming in Spring 2019 - Find out what's new!
- Dashboard - Reorder Course Cards
- Rich Content Editor - New Way to Record Audio & Video
- Canvas Commons - Resource Previews
- ...and more!

For more Canvas news, announcements, updates, helpful tips and ideas for enhancing teaching and learning with Canvas, visit:

GO CANVAS BLOG

Spring 2019 Canvas Courses Now Available

If you don’t see your Spring 2019 courses on your Canvas dashboard, please let the Canvas team know at canvashelp@stanford.edu.
• Post your syllabus
• Copy content from a past course
• Request an appointment to get help with setting up your Canvas course

Learn More

Winter 2019 Canvas Survey
Did you use Canvas in Winter quarter? Stanford's VPTL Canvas team would appreciate your feedback on your experience using Canvas. This brief survey will be open through March 31, 2019.

Learn More

New 24/7 Canvas Help Options

24/7 Help: Live Chat with Instructure Support
Click the Help button in Canvas to access Live Chat

24/7 Help: Instructure Support Hotline
Call toll free: 1-833-277-2031

Phone and chat questions are answered by support agents from Instructure, the company that builds Canvas. Phone and chat support are best used for basic Canvas how-to questions and urgent issues, like those causing work stoppage.

Learn More

Stanford-specific Help
For Stanford-specific questions (e.g., enrollment, course creation) it's best to use these support options:

• The Stanford Canvas Help Center website provides answers to FAQs, step-by-step documentation and helpful tips.
• The Canvas Help button can be used to report a problem, ask Stanford-specific questions and give feedback to our VPTL Canvas support team at Stanford. You will receive a response by the next business day.
• Email the Stanford Canvas Team at canvashelp@stanford.edu for help with setting up your course.

Learn More

Questions? Contact canvashelp@stanford.edu

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